



Key contacts

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Defined Benefit Pension Scheme For all enquiries, please call or email Willis Towers Watson.	01737 227549 GPFpensions@willistowerswatson.com
Retirement Savings Plan For all enquiries, please call Legal and General.	0345 072 0266 NatWestGroupRSP@landg.com
Disability Cover For all enquiries, please Ask Archie.	Ask Archie
Life Cover For all enquiries, please Ask Archie.	Ask Archie
Life Assurance – Spouse/Partner For all enquiries, or to make a claim, please Ask Archie.	Ask Archie
Critical Illness Insurance For all enquiries, or to make a claim, please Ask Archie.	Ask Archie
Personal Accident Insurance For all enquiries, or to make a claim, please call AIG. To use the Personal Accident Insurance Health Portal, please call 020 7486 2300 . This provides access to 24-hour, seven days a week remote nursing services, providing the ability to interact with fully trained nurses located in the United Kingdom through SMS text messaging and video mobile.	AIG: 0800 731 6396 Personal Accident Insurance Health Portal: 020 7486 2300

Private Medical Cover Bronze, Silver & Gold levels – use the MyAviva app to start your claim or for enquiries please call. The policy number is 980033 . Platinum level – for all claims or enquiries please call Bupa. The policy number is 55313305858 .	Aviva: 0800 158 3338 Bupa: 0345 266 8824
Health Assessments For all enquiries, including booking or rearranging appointments, please call Nuffield.	03452 30 20 40
Dental Insurance For all enquiries, or to make a claim, please call Unum Dental.	0345 850 9439
Childcare Vouchers For all enquiries, please call Edenred.	0333 400 0402
Cycle to Work For all enquiries, please call Halfords.	03455 046 444
Company Car For all enquiries, please call Novuna.	0343 351 9110
Payroll Giving For all enquiries, please Ask Archie.	Ask Archie
Shopping Card For all enquiries, please call Hawk Incentives on. If your Shopping Card is lost or stolen, report this to Hawk Incentives as soon as possible.	0344 800 6435
Holiday Buy For all enquiries, please Ask Archie.	Ask Archie